

LIMITATIONS & EXCLUSIONS

QDP



QDP SAVINGS PLAN LIMITATIONS & EXCLUSIONS

- Dentist provides any medications not regularly stocked by our office.
- Any procedure that is considered to be experimental.
- Hospitalization for any procedures.
- Services unable to be completed due to the patient's medical health, mental health, or other unhealthy status.
- Conditions or services under Worker's Compensation or Employer's Liability laws.
- Congenital malformations other than congenital anomaly of tooth/teeth from birth.
- Any diagnosis or treatment of myofascial pain dysfunction syndrome.
- Any whitening kit included complimentary with our QDP program are included once annually and nontransferable.
- Any alterations, restorations, or treatments of the temporomandibular joint.
- Any procedures for full mouth rehabilitation requiring appliances or restorations.
- Any services provided for free by a county, government, municipality, or other agency.
- Any appliances, diagnosis or treatments conducted by a referral made to another dentist or specialist outside of the providers of our office in order to complete treatments in connection with any dental procedure in this office.
- Patients cannot use their own dental insurance benefits or other dental coverage in conjunction with any part of QDP.
- The fee paid for our QDP program is for included services and represents a courtesy accounting adjustment for payment, made in full, at the time of services.
- The Fee for our QDP program is not a membership fee.
- Payment plans can be made upon request and depend on the total amount due and type of dental procedure and by approved credit. Any patient using a financial payment plan will have their QDP savings adjusted around the fee charged by the third party. Interest free payment options will be offered in lieu of QDP savings when a third party company is requested to pay for treatment.
- All Fees are due and payable when services are rendered and are non-refundable when services have been provided.
- Specifically, Fees for prosthodontic (dentures) and cast restorations (crowns, in-lays, on-lays, veneers, implants, etc) are due at the prep appointment, in order to receive QDP savings.
- There are no refunds on your QDP Savings Plan Fee **WHEN** any services have been rendered.
- Any unused services within your QDP Dental Savings Plan are nontransferable to other patients regardless of the service and do not roll over from year to year.
- Family members within the same 'family' account shall have the same anniversary date regardless of agreement date.
- ***Please note: If you have Periodontal Disease, a Periodontal Maintenance will be performed. A routine Hygiene visit will not be sufficient for your oral health care needs. The difference in frequency will be your responsibility at the time of service. QDP will cover your 1st and 3rd appointment and you will be responsible for your 2nd and 4th visits.

Please be sure to retain a copy of your EOB and Exclusions pages for your personal records.